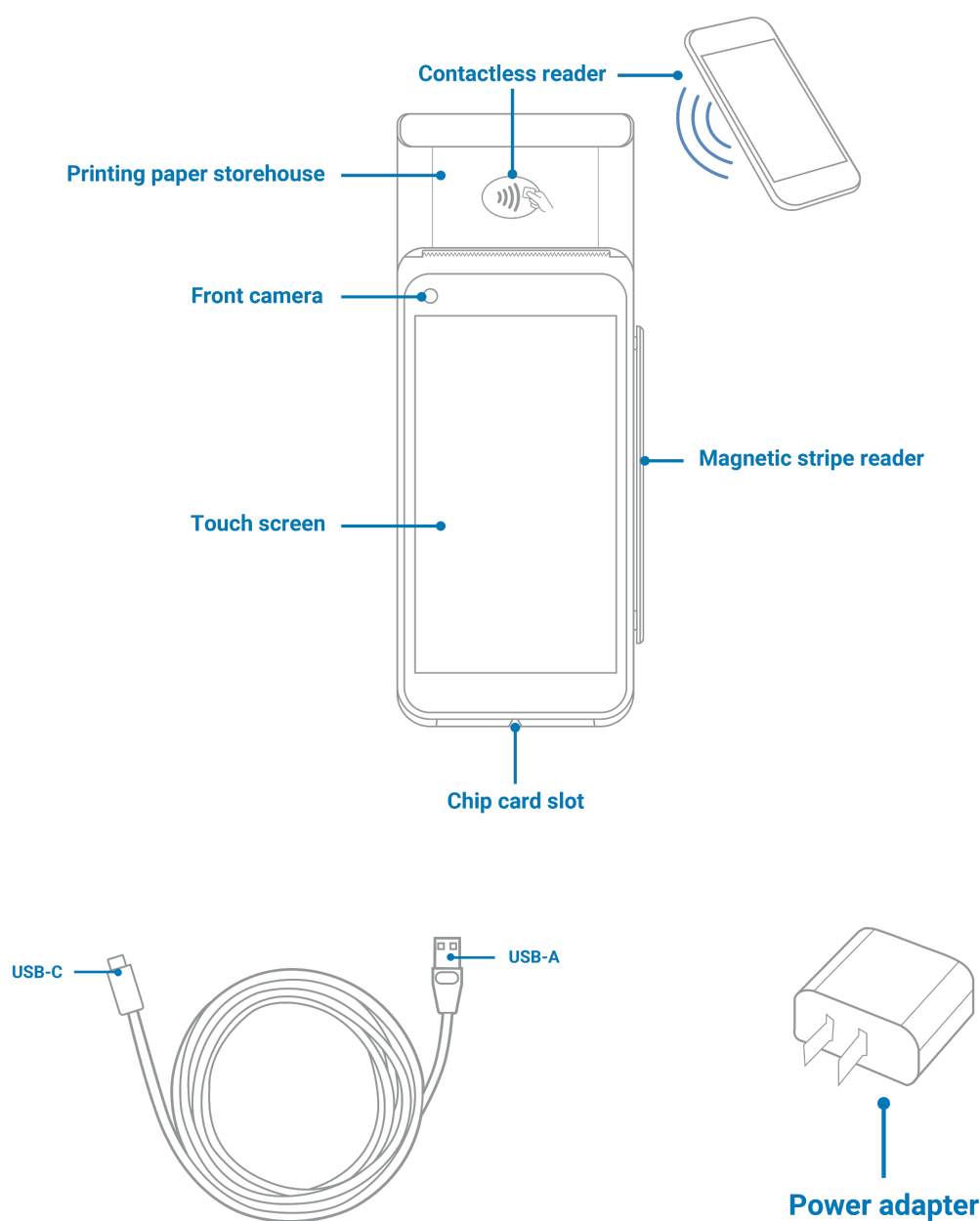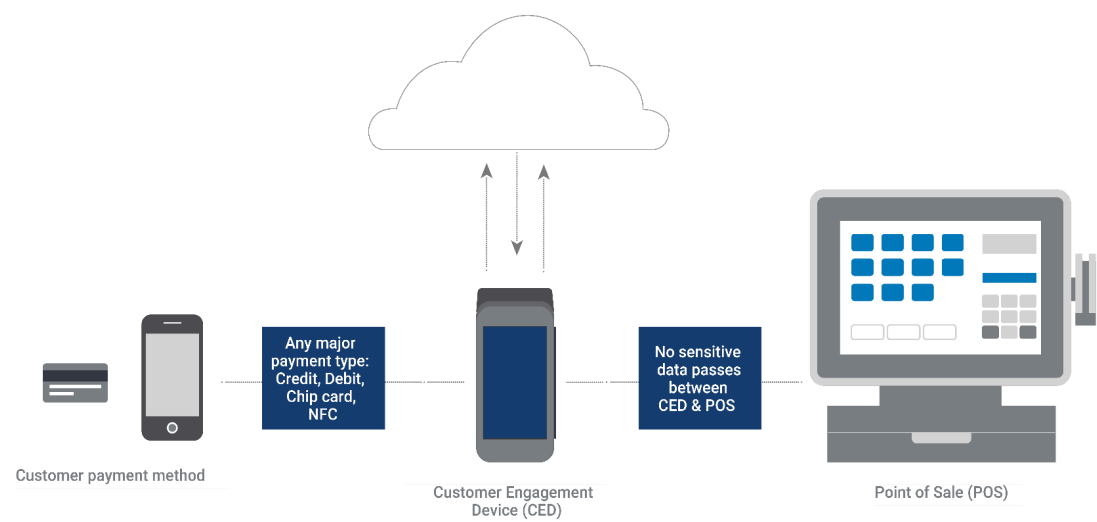# v660p Quick Start Guide

Follow the steps in this guide to set up your device to work with your POS.

THE PLATFORM

Contactless reader

Printing paper storehouse

Front camera

Magnetic stripe reader

Touch screen

Chip card slot

USB-C

USB-A

Power adapter

globalpayments

HOW IT WORKS

Customer payment method — Any major payment type: Credit, Debit, Chip card, NFC — Customer Engagement Device (CED) — No sensitive data passes between CED & POS — Point of Sale (POS)

SPECIFICATIONS

Memory	2 GB RAM/16GB ROM Support SD 3.0
Operating system	Verifone Secure OS, VAOS Based on Android 13
Processor	ARM Cortex A7 Quad Core, 1.1 GHz
Power	Adaptor: DC 5V/2.2A
	Battery: 2500mAh/7.3V Li-Ion rechargeable battery
	Rating: 5V DC, 2.2A
Operating temperature	0° to 45° C (32° to 113° F)
Storage temperature	–20° to 60° C (–4° to 140° F)
Relative humidity	5% to 90%
Size	209 mm (L) x 84 mm (W) x Height: 60 mm (H) weight, 476 g (with battery)
Printer	40mm paper roll

globalpayments

WARNINGS

- Do not use liquids near your device. Spilling liquids onto your device may damage it and make it unsafe to use.
- Do not use thinner, trichloroethylene or ketone-based cleaning products to clean your device; they can corrode the plastic and rubber parts.
- Use only the cables we provide for your device.
- Do not plug your power adapter into an outdoor power outlet.
- Do not disconnect power to your device while you are running a transaction.
- Do not use a tampered or damaged unit. The device comes equipped with tamper-evident labels.

BEFORE YOU BEGIN

- Find your Merchantware Credentials. We sent these in an email with "Merchantware Credentials" in the subject line.

- Locate your wireless network details and make sure that your internet connection is working correctly and that your network is secure.

STEP 1: POWER ON

The v660p comes pre-charged, but we recommend charging it to ensure it maintains a battery life above 10% for seamless transaction processing. Inside the box, you will find the 12V DC power adapter.

Recharge the battery by attaching the USB-C end to the device, the USB-A end to the power adaptor, before plugging it into a wall outlet.

global payments
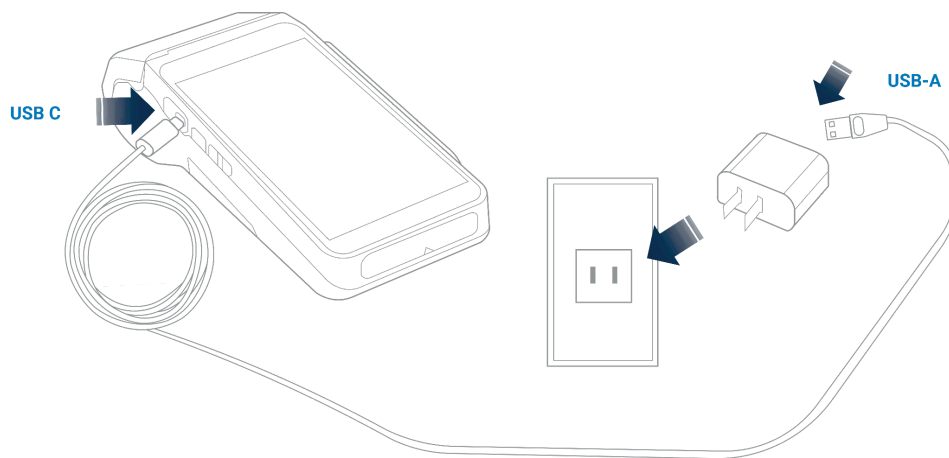
- Hold the start button for about **3 seconds** until the device displays the startup screen.
- Hold the start button for about **1 second** until the message is displayed on the screen. Tap the "Off" selection to turn off the device.

## STEP 2: CONNECT YOUR DEVICE TO YOUR NETWORK

You can connect your v660p to your network using the Wi–Fi connection type.

Note:

- Your device is configured to receive a dynamic IP address by default. If you need to configure a static IP address, go to the FAQs section.

- If you see "Power Interface?" on–screen, tap **Yes**.

Important: If you are not using our Meet in the Cloud solution, connect your v660p to the same network as your POS.

1. Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.

2. Use the virtual keypad to enter the passcode, and then tap **OK**. The default passcode is **9416557**.

3. On the **Admin Overview** page, tap **Options**

4. On the **Options** page, tap **Network**.

globalpayments
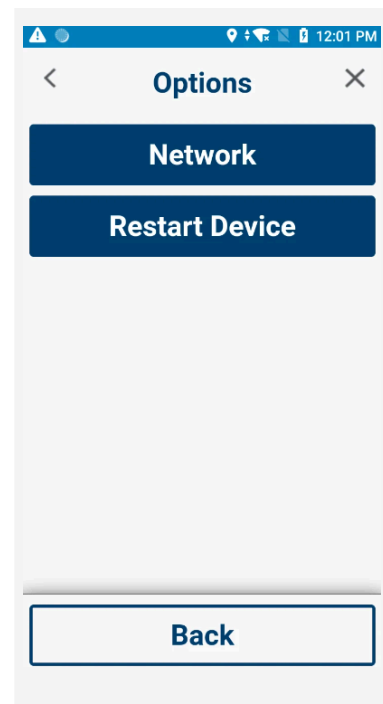
5. On the **Network** options page, tap **Network settings.**

6. On the **Network & Internet** page, tap **WiFi**.

7. From the list of networks, select the network you want to connect to and enter the password.

8. Tap **Connect**. The terminal will display **Connected** and the Wi–Fi symbol appears.
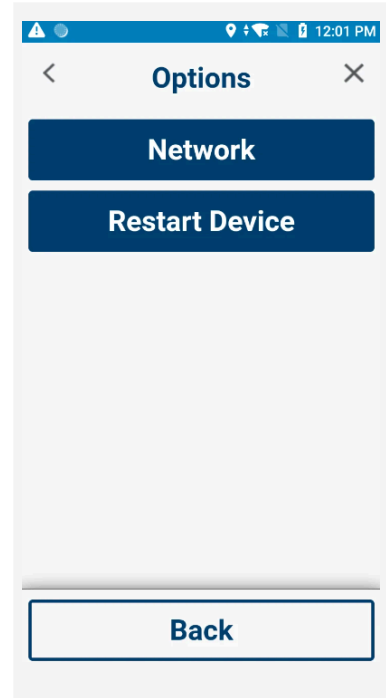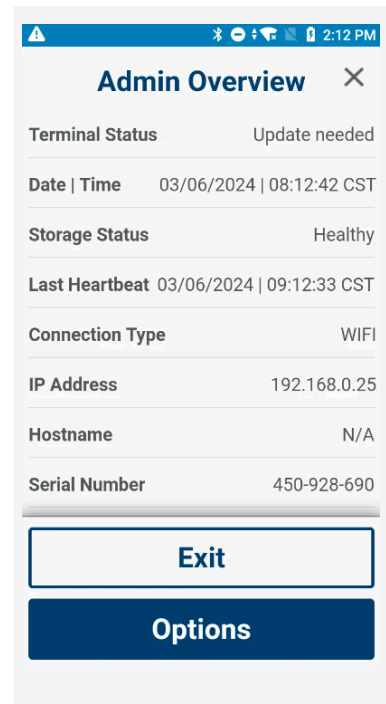
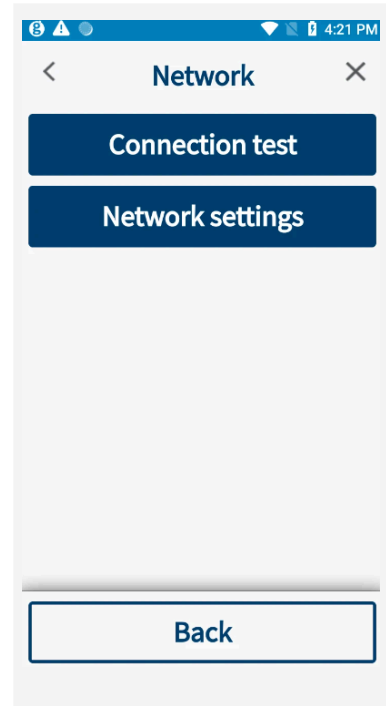9. Tap the **Back** button to return.
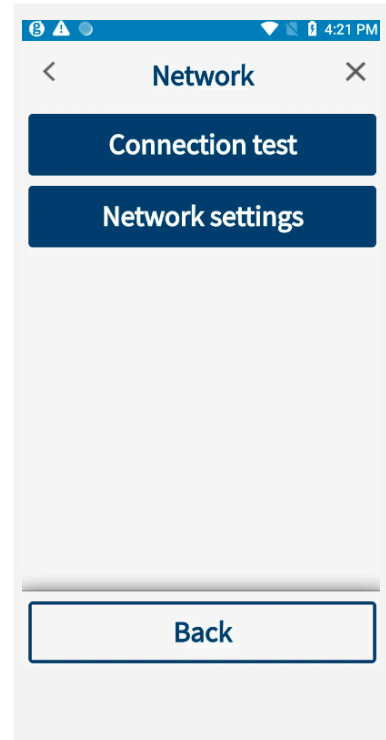
STEP 3: CHECK YOUR CONNECTION

1. Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.
2. Use the virtual keypad to enter the passcode, and then tap **OK**. The default passcode is **9416557**.
3. On the **Admin Overview** page, tap **Options**.
4. On the **Options** page, tap **Network**.
5. On the **Network** options page, tap **Network settings.**
6. On the **Network & Internet** page, tap **WiFi**.
7. Tap **Status**. The network labeled **Connected** is the network your device is connected to.

globalpayments

STEP 4: RUN A GATEWAY CONNECTION TEST

1. Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.

2. Use the virtual keypad to enter the passcode, and then tap **OK**. The default passcode is **9416557**.

3. On the **Admin Overview** page, tap **Options**

4. On the **Options** page, tap **Network**.
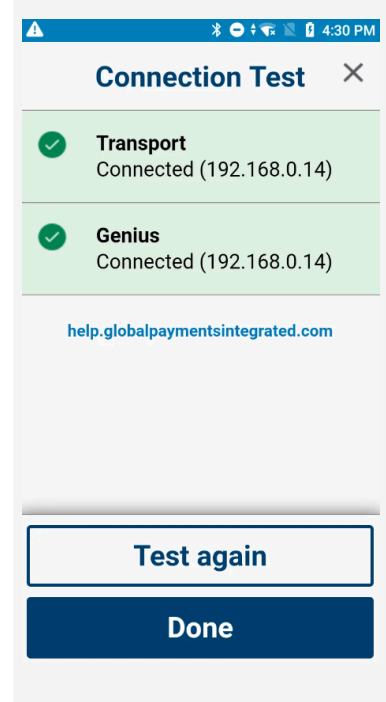
globalpayments

5. On the **Network** options page, tap **Connection test**.

6. Check that both the **Transport** test and the **Genius** test pass (green).

   If the tests do not pass, go to the [FAQs section](#) for detailed help..

7. Tap **Done**, and then tap **Back**.

globalpayments

STEP 5: CONFIGURE YOUR POS

To configure your POS, you need:

- Your **Merchantware credentials**, including your:
  - Merchantware name
  - SiteID
  - Key
- The **IP address** or **host name** of your V660P device. To find these details:
  - Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.
  - Use the virtual keypad to enter the passcode, and then tap **OK**. The default password is **9416557**. On the **Admin Overview** page, the details are listed.
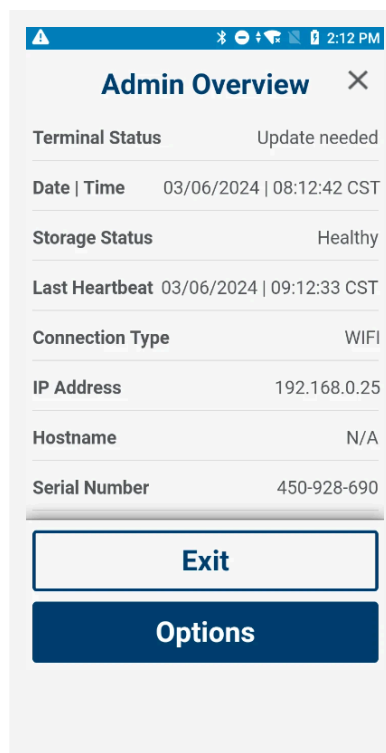
STEP 6: TEST A TRANSACTION

Run a test transaction on your POS to make sure you have correctly configured it with your device.

- If the test transaction successfully transfers to your device, cancel the test transaction and start running live sales.
- If the test transaction does not successfully transfer, contact our Support Team. For more information about how to contact our Support Team, go to the FAQs section.

globalpayments

FAQs

How do I configure a static IP address?

Wi-Fi

1. Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.
2. Use the virtual keypad to enter the passcode, and then tap **OK**. The default passcode is **9416557**.
3. On the **Admin Overview** page, tap **Options**.
4. On the **Options** page, tap **Network**.
5. On the **Network** options page, tap **Network settings.**
6. On the **Network & Internet** page, tap **Advanced options**.
7. Tap **WiFi**.
8. Located beside the Wi-Fi setting, select **Static**.
9. Set values for the following fields:
   - **IP address**
   - **Gateway IP address**
   - **Network prefix length**
   - **DNS 1**
   - (Optional) **DNS 2**
10. Tap **Save**.

Note: If you do not have 12 digits in your IP address, use zeros to complete your IP address. For example, to use the IP address 192.168.2.35, enter 192.168.**00**2.**0**35.

My gateway connection tests failed. What do I do?

Wi-Fi

1. Check that your router or switch has a working internet connection.
2. Run the gateway connection tests again. If the tests fail, contact our Support Team.

globalpayments

How do I restart my device?

1. Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.

2. Use the virtual keypad to enter the passcode, and then tap **OK**. The default passcode is **9416557**.

3. On the **Admin Overview** page, tap **Options**

4. On the **Options** page, tap **Restart Device**.
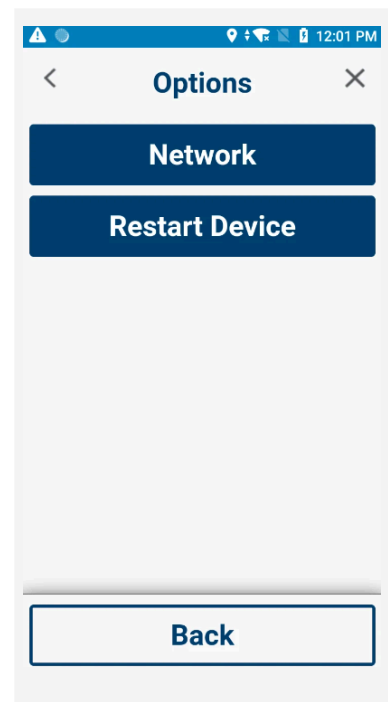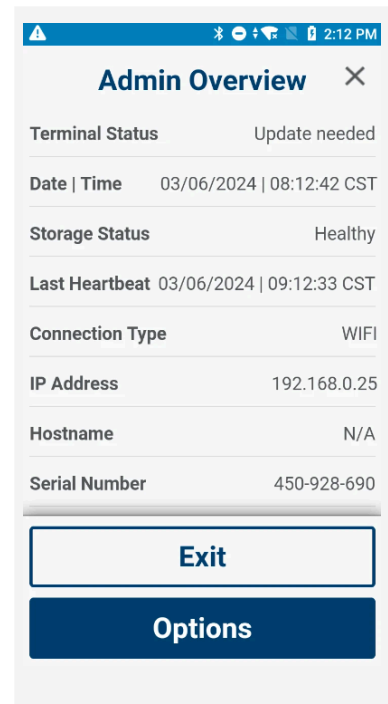
How can I find out more information about myV66OP device?

For more information about your device, visit our Help Center at help.globalpaymentsintegrated.com and search for "V66OP."

globalpayments

How do I contact the Support Team?

Before you contact our Support Team, gather the following information:

- The **serial number** of your device. To find the serial number:

  - Within 8 seconds, tap the 4 corners of the screen starting from the top left and moving clockwise.
  - Use the virtual keypad to enter the passcode, and then tap **OK**. The default password is **9416557**. On the **Admin Overview** page, the serial number is listed.

- Your **Merchantware credentials**

- Your **POS make** and **version**

Contact our Support Team at **888.249.3220**.

©2025 Global Payments Inc.

globalpayments